



DP WORLD CYBER ATTACK

On the Evening of Friday, 10th November DP World suspended all port terminal operations due to a Cybersecurity system breach of their DPW Operating Software system. This interruption has had repercussions in Melbourne, Sydney, Brisbane & Fremantle and their port terminals are **expected to be closed until at least Wednesday 15/11/23**. All wharf collections planned/booked and Wharf ECP empty de-hiring is canceled until further notice.

Their collaboration with cyber security experts resulted in the active isolation and containment of the incident, and the relevant authorities have been duly notified.

In response to the situation, action has been implemented to restrict landside access to their Australian port operations. Import cargo discharged before 10 November, and still onsite, cannot exit the terminal. Similarly, export cargo not gated in at DP World terminals before the same date cannot enter for vessel loading. As a result, disruptions to port operations and accessibility will be experienced.

Although vessel operations are ongoing, significant disruption may arise if cargo cannot enter or exit the ports.

The cyber incident is further compounded by the ongoing industrial action and dispute between DP World Australia and dockworkers and other port positions represented by the Maritime Union of Australia. Initiated in October, the dispute revolves around the company's enterprise agreement with the union, leading to waiting times of 3-6 days for vessels calling at DP World across Australia.

National Cyber Security Coordinator, Air Marshal Darren Goldie, said the situation could take days to resolve, leading to significant freight delays. Meanwhile, the Australian Federal Police (AFP) are currently investigating the cybersecurity incident.

If you have any queries regarding the above news, please do not hesitate to contact one of our friendly Tomax team members on 1300 186 629.