



CONTINUED DP WORLD INDUSTRIAL ACTION IN AUSTRALIA

DP World Australia has received additional Protected Industrial Action notices from the CFMMEU (Maritime Union of Australia division) for each of their Australian terminals at the following ports until 18th of December 2023.

Brisbane: 04/12/2023 to 18/12/2023

Sydney: 04/12/2023 to 18/12/2023

Melbourne: 04/12/2023 to 18/12/2023

Fremantle: 04/12/2023 to 18/12/2023

Based on the updated dates above, the following will be affected by the planned Protected Industrial Action:

Service/Terminal	Schedule Impact
Sydney DP World	24 hour stoppage from Sunday 10th Dec 06:00hrs through to Monday 11th Dec 06:00hrs. All receipt and delivery stoppage from Monday 11th Dec 06:00hrs through to Tuesday 12th Dec 06:00hrs. All receipt and delivery stoppage from Friday 15th Dec 06:00hrs through to Saturday 16th Dec 06:00hrs.
Melbourne DP World	All receipt and delivery stoppage from Friday 15th Dec 06:00hrs through to Saturday 16th Dec 06:00hrs.
Brisbane DP World	All receipt and delivery stoppage from Monday 11th Dec 07:00hrs through to Wednesday 13th Dec 07:00hrs.



DEPARTMENT OF AGRICULTURE, FISHERIES AND FORESTRY: DEC 2023-JAN 2024 CLOSURE DATES

The Department of Agriculture, Fisheries and Forestry Canberra Office will cease operations from close of business on Friday 22 December 2023 and will re-open at the commencement of business on Tuesday 2 January 2024. The Department's general inquiry line (1800 900 090) will not operate during the periods noted as 'Closed' in the table below. However, online portals and lodgement systems will be available for use over this period.

Regional offices are operating as per the table below.

Date	Office Status	Comments
Friday 22/12/2023	Open	Normal regulatory activities available.
Saturday 23/12/2023 Sunday 24/12/2023 Monday 25/12/2023 Tuesday 26/12/2023	Closed	Limited regulatory activities available. Import and export inspection appointments for these days must be requested prior to close of business on 18 December 2023. Note: Overtime requests for import document assessment and treatment result assessment must be submitted prior to 11am on 22 December 2023. Acceptance will remain subject to officer availability. Public Holiday/Weekend – Fee bearing regulatory functions conducted on these days will be subject to overtime charges.
Saturday 30/12/2023 Sunday 31/12/2023 Monday 01/01/2024	Closed	Limited regulatory activities available. Import and export inspection appointments for these days must be requested prior to close of business on 18 December 2023. Note: Overtime requests for import document assessments and treatment result assessments must be submitted prior to 11am on 29 December 2023. Acceptance will remain subject to officer availability. Public Holiday/Weekend – Fee bearing regulatory functions conducted on these days will be subject to overtime charges.
Tuesday 02/01/2024	Open	Normal regulatory activities available.

Self-Assessed Clearance assessment activities will operate as normal over the shutdown period.

Assessment Services Exports

- Assessment Services Exports will be closed on the following days:
 - Monday, 25 December and Tuesday, 26 December 2023
 - Monday, 1 January 2024.
- Assessment Services Exports will be open on the following days:
 - Wednesday, 27 December 2023 through until Friday, 29 December 2023.
- Our regular client service standards apply during this period, it is your obligation to submit correctly completed documents, allowing Assessment Services Exports:
 - 1 business days to process your air freight lodgement.
 - 3 business days to process your sea freight lodgement.
- Clients requiring Request for Permit (RFP) authorisations and/or certificate collections on the days where our offices are closed will be required to submit an overtime request to;
- For Plant Exports - Assessment Services Exports - Plant (NDH).
- For Food Exports - Assessment Services Exports - Food

• Clients submitting overtime requests are required to use the following email subject header:

- Client Query - OT Application;

[insert day, date, time] Client:

[insert client name]

• Overtime request emails for service on 23, 24, 25 and 26 December 2023 (where our offices are closed), must be sent by 2pm (AEDT) on Thursday, 21 December 2023.

• Overtime request emails for service on 1 January 2024 (where our offices are closed), must be sent by 2pm (AEDT) on Thursday, 28 December 2023.

Please refer to any other advice issued via the department's website to specific services. Contact details for the department and regional offices can be found at: <https://www.agriculture.gov.au/about/contact>

Overtime fees (when applicable) will be charged in accordance with the department's charging guidelines, which can be found on the department's website.

Please call the department's general inquiry line 1800 900 090 if further information is required. For urgent inquiries, please contact 1800 798 636.

